

1. **CODE 9103 REVISION:**

This verbiage is to be included where there is an option to contact us and put in their number as a opt-in checkbox which must be unchecked by default and not a required field, replacing the current standing checkbox reading "By submitting my information, I hereby agree to the **Terms of Use**, Privacy Policy and HIPAA consent to receive messages or calls via email, phone and/or SMS. Standard Msg and Data Rates Apply," to:

"By checking this box, I consent to receive SMS from Revive Radiant Skin. Reply STOP to opt-out; Reply HELP for support; Message & data rates may apply; Messaging frequency may vary. Visit [Privacy Policy URL] to see our privacy policy and [Terms URL] for our Terms of Service."

please make the Terms of Use and Privacy Policy URL portions as hyperlinks

We would like this to replace the current standing checkbox in all "contact us" avenues. Please apply this change to the following URLs:

<https://reviveradiantskin.com/textnow>

<https://reviveradiantskin.com/get-directions>

<https://reviveradiantskin.com/quick-call>

<https://reviveradiantskin.com/services>

<https://reviveradiantskin.com/offers>

<https://reviveradiantskin.com/about>

<https://reviveradiantskin.com/reviews>

<https://reviveradiantskin.com/fillers>

<https://reviveradiantskin.com/iv-vitamin-therapy>

<https://reviveradiantskin.com/ultrasound-guided-masseter-neurotoxin>

<https://reviveradiantskin.com/medical-weight-loss>

<https://reviveradiantskin.com/neurotoxins>

<https://reviveradiantskin.com/ultrasound-guided-injections>

<https://reviveradiantskin.com/semaglutide>

<https://reviveradiantskin.com/tirzepatide>

<https://reviveradiantskin.com/ultrasound-guided-filler-dissolving>

<https://reviveradiantskin.com/resources>

<https://reviveradiantskin.com/announcement>

<https://reviveradiantskin.com/posts>

<https://reviveradiantskin.com/library>

<https://reviveradiantskin.com/local-resources>

<https://reviveradiantskin.com/social-media>

<https://reviveradiantskin.com/team>

<https://reviveradiantskin.com/privacy-policy>

<https://reviveradiantskin.com/termsfuse>

2. **CODE 9108 REVISION:**

- a. Under the SMS Terms and Conditions for the privacy policy please add “SMS consent and phone numbers are not shared with any third parties/affiliates for marketing purposes” as a bullet point under “Visit [Privacy Policy URL] for privacy policy”
- b. Under the SMS Terms and Conditions for the privacy policy, please update the current “*By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from Revive Radiant Skin. This includes SMS messages for appointment scheduling, appointment reminders, post-visit instructions, lab notifications, and billing notifications. Message frequency varies. Message and data rates may apply. See privacy policy at [Privacy Policy URL]. Message HELP for help. Reply STOP to any message to opt out,*” to:

“If you consent to receive SMS from Revive Radiant Skin, you agree to receive messages for appointment scheduling, appointment reminders, post-visit instructions, lab notifications, and billing notifications from us. Reply STOP to opt-out; Reply HELP for support; Message & data rates may apply; Messaging frequency may vary. Visit [privacy policy URL] to see our privacy policy and terms and conditions.”

3. **CODE 9112 REVISION:** please ensure that the SMS consent checkbox in ALL LOCATIONS on the website is not pre-checked and it is optional. All links where this checkbox can be found are previously listed under code 9103 revision.
4. **CODE 9606 REVISION:**

- a. We have asked you to revise the current opt-in verbiage to include our company name, HELP, opt-out, message frequency, and associated fees disclosures in our code 9103 revision listed above.
- b. Please update our help support response to:

“Thank you for contacting us <Insert Customer Name>. We will be in touch with you soon to help. For immediate assistance please visit our website <https://reviveradiantskin.com/>, or call us at 650-549-1145.”

- c. Please update our stop/opt-out response to:

“Thank you for opting out of SMS messages from Revive Radiant Skin. To opt back in at any time, reply START. You will receive no further message.”

5. **CODE 9608 REVISION:**

- a. Under “Use of Communication Services” in terms of use page, please add:

"If you have consented to receive text messages from Revive Radiant Skin, you may receive text messages related to appointment scheduling, appointment reminders, post-visit instructions, lab notifications, and billing notifications from us. Messaging frequency may vary. Message and data rates may apply. You can opt-out at any time by texting "STOP." For assistance, text "HELP" or visit our [Privacy Policy URL] and [Terms of Service URL]"

please make the Terms of Use and Privacy Policy URL portions as hyperlinks